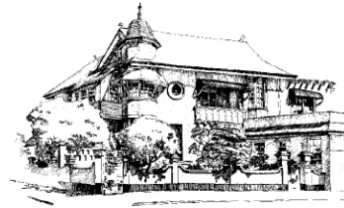


Linden Medical Centre

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Patient Code of Conduct

In an effort to provide a safe and healthy environment for staff, visitors, patients and their families, Linden Medical Centre expects visitors, patients and accompanying family members to refrain from unacceptable behaviours that are disruptive or pose a threat to the rights or safety of other patients and staff.

The following behaviours are prohibited:

- Possession of any weapon
- Threats or other intimidating behaviours that cause a person to believe they are in danger
- Verbal or physical abuse, or inflicting bodily harm
- Intentionally damaging equipment or property
- Making menacing gestures
- Attempting to intimidate or harass other individuals
- Making harassing, offensive or intimidating statements, or threats of violence through phone calls, letters, voicemail, email, or other forms of written, verbal or electronic communication
- Racial or cultural slurs or other derogatory remarks associated with, but not limited to, race, language or sexuality

If you are subjected to any of these behaviours or witness inappropriate behaviour, please report to any staff member. Violators are subject to removal from the practice and/or discharge from the practice.